



# Berridge NAT Report

December 2013

# Ward Priorities

Theme	Priorities	Key Actions	Outcome	Lead
<b>Safer</b>	<p>Making public spaces safe and open to all to use and enjoy.</p> <p>Create a response to specific issues</p>	<p>A multi agency group has been convened to look at the issues and solutions re ASB in the ward.</p> <p>Work with Fire Safety, Road Safety and others where necessary.</p> <p>Area 4 and 5 Domestic Violence meeting met in January.</p>	<p>The meeting took place on 17<sup>th</sup> October work is being done to identify and implement work to address ASB in the ward.</p> <p>Councillors and NDOs are working with Road Safety to develop a safety scheme at Haydn Rd.</p>	<p>NDOs, Police</p>
<b>Neighbourhoods</b>	<p>Improve street cleanliness in the ward.</p> <p>Encourage pride in the neighbourhood.</p> <p>Support community facilities. Support activities in the ward</p>	<p>Work around Scrap metal issues. Fly tipping hotspots monitored. Gates and Locks Project working on bins on the street, contaminated bins and accessing alleyways. Locks in half of Forest Fields are due to be changed in order to clarify the process for accessing keys.</p> <p>NDOs are working with Hyson Green Youth Centre to support them in their development. NDOs and Councillors are supporting local people to develop a consortium to bid to manage Forest Fields Community Centre.</p>	<p>The CPOs work in conjunction with City Services regarding fly tipping/scrap metal issues.</p> <p>In progress with some issues delaying the project. To be reviewed and possibly rolled out to the rest of the ward.</p> <p>Planning ongoing.</p>	<p>NOMs CPOs</p> <p>Councillors City Services NDOs</p>
<b>Families</b>	<p>Improve/increase youth provision in the area.</p> <p>Improves the health and well being of families, children and young people.</p>	<p>Councillor budgets prioritised to support youth projects. Ensure strategic coordination between youth providers in the area.</p>	<p>Youth Providers forum are coordinating what youth projects and providers are in the area, where the gaps are so priorities for the Councillor's funding and focus of work can be identified and coordinated work can take place including outreach.</p>	<p>Family &amp; Community Team, Councillors NDOs NG7</p>



# Community Engagement

## Ward Walks

Area/Estate	Date/Time	Meeting Point
New Basford (Northgate – Valley Road)	Wednesday 11 <sup>th</sup> December 10.30am-12	Corner of Northgate and Nottingham Rd
Forest Fields (Leslie Rd – Radford Rd)	Wednesday 29 <sup>th</sup> January 10.30-12	Corner of Leslie Rd and Berridge Rd

## Community Meetings and Events

Group	Date	Venue
Local Action Group	Wednesday 30 <sup>th</sup> October 6.30pm-8pm	Polish Club, Sherwood Rise
Week of Action – Various activities planned	Week of 2 <sup>nd</sup> December	Forest Fields and Hyson Green
Christmas Lights Switch On	Tuesday 3 <sup>rd</sup> December 4-5pm	Peppers Gardens, Hyson Green
Local Action Group	Wednesday 22 <sup>nd</sup> January 6-7.30pm	John Quinn Court

# Community Engagement

## Future Events and Activities Planned

Event	Lead Partners	Date/Time	Venue
Ward Walk	NDO, Neighbourhood Police Team, Councillors	Wednesday 26 <sup>th</sup> February 10.30am-12	Sherwood Rise (Haydn Rd – Valley Rd)
Local Action Group	NDO, Neighbourhood Police Team, Councillors	Wednesday 5 <sup>th</sup> March 6.30pm- 8pm	Sherwood Rise Venue tbc
Ward Walk	NDO, Neighbourhood Police Team, Councillors	Wednesday 26 <sup>th</sup> March 10.30am-12	New Basford (Northgate –Beech Ave)
Local Action Group	NDO, Neighbourhood Police Team, Councillors	Wednesday 16 <sup>th</sup> April 6.30pm – 8pm	Forest Fields Play Centre
Ward Walk	NDO, Neighbourhood Police Team, Councillors	Wednesday 23 <sup>rd</sup> April 10.30am- 12	Forest Fields (Leslie Rd – Sherwood Rise)

# Finance

## **Ward Councillor Budgets**

Total Amount allocated this period £3400

Budget Remaining Unallocated £9,040 (inc of 2012-13 decommitments)

## **Area Capital Fund**

Total Amount allocated this period £163,468

Budget Remaining Unallocated £ 15,166 (*inc of 2012-13 allocation*)

## **Others – Section 106, NCH Environmentals, Other Funding**

None this period

# Ward Summary

## Ward NAT Details

BERRIDGE WARD					
WARD	NAT Meeting				
	Date	Time	Venue	NAT Members <i>(TORs i.e Nom, Ndo, CP Team Leader etc.)</i>	
Name Of Officer				Email Address	
Berridge Ward		1-3pm	MPC	Debbie Royle/Beth Hanna	<a href="mailto:debbie.royle@nottinghamcity.gov.uk">debbie.royle@nottinghamcity.gov.uk</a> / <a href="mailto:beth.hanna@nottinghamcity.gov.uk">beth.hanna@nottinghamcity.gov.uk</a>
	8 <sup>th</sup> January	1-3pm	MPC	Glen Simms NOM	<a href="mailto:Glen.simms@nottinghamcity.gov.uk">Glen.simms@nottinghamcity.gov.uk</a>
	15 <sup>th</sup> Feb	1-3pm	MPC	Children and Families Rep	<a href="mailto:debbi.bills@nottinghamcity.gov.uk">debbi.bills@nottinghamcity.gov.uk</a>
	5 <sup>th</sup> March	1-3pm	MPC	Balkar RathoreHPM	<a href="mailto:Balkar.rathore@nottinghamcityhomes.org.uk">Balkar.rathore@nottinghamcityhomes.org.uk</a>
	2 <sup>nd</sup> April	1-3pm	MPC	Guninder Nagi - Fire	<a href="mailto:Guninder.Nagi@notts-fire.gov.uk">Guninder.Nagi@notts-fire.gov.uk</a>
	30 <sup>th</sup> April	1-3pm	MPC	Uzmah Bhatti - Health	<a href="mailto:uzmah.bhatti@nottinghamcity.gov.uk">uzmah.bhatti@nottinghamcity.gov.uk</a>
	28 <sup>th</sup>	1-3pm	MPC	PC Mark Tindall -Forest Fields	<a href="mailto:mark.tindall@nottinghamshire.pnn.police.uk">mark.tindall@nottinghamshire.pnn.police.uk</a>
				PC Rich Williams - Sherwood Rise	<a href="mailto:richard.williams@nottinghamshire.pnn.police.uk">richard.williams@nottinghamshire.pnn.police.uk</a>
				PC Pete Chappell - New Basford	<a href="mailto:pete.chappell@nottinghamshire.pnn.police.uk">pete.chappell@nottinghamshire.pnn.police.uk</a>
				Cllr Jones	<a href="mailto:carole-ann.jones@nottinghamcity.gov.uk">carole-ann.jones@nottinghamcity.gov.uk</a>
				Cllr Neal	<a href="mailto:toby.neal@nottinghamcity.gov.uk">toby.neal@nottinghamcity.gov.uk</a>
				Cllr Ibrahim	<a href="mailto:mohammed.ibrahim@nottinghamcity.gov.uk">mohammed.ibrahim@nottinghamcity.gov.uk</a>

# Ward Summary

Crime data is shown below for both the current month compared to last year and the year to date.

Ward	Type	Dec-12	Dec-13	Volume +/-	% Change	YTD 12-13	YTD 13-14	Volume +/-	% Change
BERRIDGE	Autocrime	17	13	-4	-24%	179	135	-44	-25%
	Burglary	18	18	0	0%	123	110	-13	-11%
	Burglary Other	7	7	0	0%	41	49	8	20%
	Damage	12	19	7	58%	176	170	-6	-3%
	Drugs	2	8	6	300%	76	73	-3	-4%
	Fraud	4	1	-3	-75%	29	14	-15	-52%
	Other	2	2	0	0%	24	27	3	13%
	Personal Robbery	4	2	-2	-50%	37	21	-16	-43%
	Robbery Business		1	1			2	2	
	Sexual	5	1	-4	-80%	17	21	4	24%
	Theft	16	28	12	75%	233	286	53	23%
	Threats	6	3	-3	-50%	29	25	-4	-14%
	Violence	16	24	8	50%	185	238	53	29%
<b>BERRIDGE Total</b>		<b>109</b>	<b>127</b>	<b>18</b>	<b>17%</b>	<b>1149</b>	<b>1171</b>	<b>22</b>	<b>2%</b>
<b>ASB</b>		<b>51</b>	<b>44</b>	<b>-7</b>	<b>-14%</b>	<b>821</b>	<b>737</b>	<b>-84</b>	<b>-10%</b>

The summary below shows only year to date figures, and in the case of public realm and fire data, will generally be a month in arrears.

Type	YTD 12-13	YTD 13-14	Volume +/-	% Change
Domestic Violence Crime	83	121	38	46%
Night Time Economy Violence	10	8	-2	-20%
Hate Crime	19	19	0	0%
Deliberate Fires	35	29	-6	-17%
Cleanliness (Average Score)	86	89	3	3%
Graffiti	152	244	92	61%
Fly-Tipping	458	676	218	48%



# Priorities & Targets

The Central Locality has targets to reduce Dwelling Burglary, Shop Theft and Violence. The Locality's performance against Targets is set out below. This shows that the target is being met for Dwelling Burglary, but not for Shop Theft or Violent Crime.

Locality Target Summary																
Locality	Crime Type	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	YTD	Proposed year end Position	+/- Target Position
Central	Dwelling Burglary	96	77	71	65	56	59	55	79	69	75	75	75	627	890	-38
	Shop Theft	88	71	96	55	54	27	54	52	57	40	40	40	554	644	30
	Violence	96	114	115	130	130	110	145	109	113	84	84	84	1062	1173	141

# Ward Performance

The table below shows how Berridge is performing year to date for All Crime and ASB in comparison to the other wards on the Division. High Impact wards are highlighted in blue.

Berridge is showing only a slight increase in All Crime and a reduction in Anti-Social Behaviour

Dec 2013		All Crime				ASB			
Locality	Ward	YTD 12/13	YTD 13/14	Change	% Change	YTD 12/13	YTD13/14	Change	% Change
Central	ARBORETUM	968	1109	141	14.6%	712	757	45	6.3%
	BERRIDGE	1149	1171	22	1.9%	821	737	-84	-10.2%
	DUNKIRK & LENTON	807	744	-63	-7.8%	348	273	-75	-21.6%
	RADFORD & PARK	1119	1150	31	2.8%	605	682	77	12.7%
	SHERWOOD	780	985	205	26.3%	351	388	37	10.5%
	WOLLATON EAST & LENTON ABBEY	330	354	24	7.3%	110	117	7	6.4%
	WOLLATON WEST	377	430	53	14.1%	140	138	-2	-1.4%
<b>Central Total</b>		<b>5530</b>	<b>5943</b>	<b>413</b>	<b>7.5%</b>	<b>3087</b>	<b>3092</b>	<b>5</b>	<b>0.2%</b>
City	CITY CENTRE	6138	5638	-500	-8.1%	2160	1872	-288	-13.3%
North	ASPLEY	1326	1194	-132	-10.0%	755	704	-51	-6.8%
	BASFORD	903	940	37	4.1%	542	511	-31	-5.7%
	BESTWOOD	734	808	74	10.1%	491	643	152	31.0%
	BILBOROUGH	968	956	-12	-1.2%	615	611	-4	-0.7%
	BULWELL	1438	1428	-10	-0.7%	919	822	-97	-10.6%
	BULWELL FOREST	689	735	46	6.7%	345	403	58	16.8%
	LEEN VALLEY	547	583	36	6.6%	304	309	5	1.6%
<b>North Total</b>		<b>6605</b>	<b>6644</b>	<b>39</b>	<b>0.6%</b>	<b>3971</b>	<b>4003</b>	<b>32</b>	<b>0.8%</b>
South	BRIDGE	763	648	-115	-15.1%	441	414	-27	-6.1%
	CLIFTON NORTH	527	545	18	3.4%	296	313	17	5.7%
	CLIFTON SOUTH	747	578	-169	-22.6%	458	454	-4	-0.9%
	DALES	790	877	87	11.0%	529	613	84	15.9%
	MAPPERLEY	837	901	64	7.6%	467	448	-19	-4.1%
	ST ANNS	847	941	94	11.1%	822	801	-21	-2.6%
<b>South Total</b>		<b>4511</b>	<b>4490</b>	<b>-21</b>	<b>-0.5%</b>	<b>3013</b>	<b>3043</b>	<b>30</b>	<b>1.0%</b>
<b>Division</b>		<b>22784</b>	<b>22715</b>	<b>-69</b>	<b>-0.3%</b>	<b>12231</b>	<b>12010</b>	<b>-221</b>	<b>-1.8%</b>
<b>Previous Month's Performance</b>					<b>1.0%</b>				<b>-2.8%</b>

# Exception Reporting

## Dwelling Burglary

Dwelling Burglary levels remain stable compared to the same month last year and are showing a reduction year to date.

## Theft

Theft offences account for the greatest volume of crime during December, showing an increase on the same month last year and an increase year to date. The table below sets out the type of Theft offences on a monthly basis, showing Theft Other as the main offences within this category. Also shown at the bottom of the table is the percentage of offences that involve the theft of a mobile phone. This was the type of property targeted in a quarter of the offences during December.

Offence	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
THEFT OTHER	18	18	7	21	16	12	17	6	12	127
THEFT OR UNAUTHORISED TAKING OF PEDAL CYCLE	4	4	6	10	7	4	7	4	4	50
THEFT FROM SHOP	12	6	3	5	4	1	6	6	6	49
THEFT IN DWELLING OTHER THAN AUTO MACHINE OR METER	8	7	5	1	4	2	1	3	2	33
THEFT FROM PERSON	4	3	4	2	1	2		1	4	21
ABSTRACTING ELECTRICITY		1	1							2
THEFT BY EMPLOYEE	2									2
THEFT FROM AUTO MACHINE OR METER			1							1
THEFT OR UNLAWFUL TAKING OF MAIL							1			1
<b>Total</b>	<b>48</b>	<b>39</b>	<b>27</b>	<b>39</b>	<b>32</b>	<b>21</b>	<b>32</b>	<b>20</b>	<b>28</b>	<b>286</b>
Theft of Mobile Phone	8%	13%	22%	31%	25%	24%	22%	15%	25%	20%

# Exception Reporting (continued)

## Violence

Violence is one of the main volume crime categories on the ward and is showing an increase when compared to the same month last year and the year to date.

The table below shows the type of violence on a monthly basis and, at the bottom of the table, the percentage of violence that is domestic related. December saw a higher percentage than usual in the level of domestic violence. This is mainly due to one domestic incident generating 3 offences.

Offence	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
ASSAULT WITH INJURY	13	14	12	18	17	13	17	13	14	131
COMMON ASSAULT	10	7	10	4	13	5	8	7	6	70
ASSAULT WITH INTENT TO CAUSE SERIOUS HARM	1	3	4	3	1	1	1	1	4	19
RACIALLY/RELIGIOUSLY AGGRAVATED HARASSMENT INC SEC 4 A	1	2	2		1	1	2			9
CRUELTY TO CHILDREN/YOUNG PERSONS			2	1						3
RACIALLY/RELIGIOUSLY AGGRAVATED COMMON ASSAULT					2			1		3
RACIALLY OR RELIGIOUSLY AGGRAVATED ASSAULT WITH INJURY					1	1				2
KIDNAPPING/FALSE IMPRISONMENT							1			1
<b>Total</b>	<b>25</b>	<b>26</b>	<b>30</b>	<b>26</b>	<b>35</b>	<b>21</b>	<b>29</b>	<b>22</b>	<b>24</b>	<b>238</b>
<b>DV Related</b>	<b>48%</b>	<b>46%</b>	<b>47%</b>	<b>31%</b>	<b>43%</b>	<b>52%</b>	<b>59%</b>	<b>36%</b>	<b>63%</b>	<b>47%</b>

## All Crime

Berridge has a higher than average crime rate across the majority of crime categories and a full breakdown can be found on Page 7. The levels of ASB however are below the average rate, as shown on Page 8.

# Crime Figures

Crime Types by Rate (per 1000 of population) of the 20 Wards – Figures are Year to Date 2013/14

WARD	ALL CRIME	AUTOCRIME	BURGLARY	DAMAGE	PERSONAL ROBBERY	THEFT	VIOLENCE
ARBORETUM	99.06	5.74	9.60	12.56	5.47	15.52	24.85
ASPLEY	67.76	5.96	5.45	11.80	0.91	10.55	17.25
BASFORD	57.44	7.10	5.43	9.87	1.23	10.43	13.39
BERRIDGE	62.46	7.24	5.84	9.17	1.07	14.21	12.49
BESTWOOD	48.23	3.46	5.19	9.91	1.07	6.21	11.58
BILBOROUGH	56.87	6.73	5.36	10.24	0.95	8.99	12.68
BRIDGE	64.90	3.59	1.64	8.31	1.23	26.04	11.69
BULWELL	88.38	5.69	5.08	18.51	1.92	21.97	17.21
BULWELL FOREST	53.84	3.53	4.04	10.06	1.47	14.25	10.65
CLIFTON NORTH	41.43	3.03	4.11	8.69	1.16	5.66	8.46
CLIFTON SOUTH	41.44	2.51	5.31	7.10	0.86	7.31	10.76
DALES	53.28	4.56	2.73	10.08	0.49	11.36	11.54
DUNKIRK AND LENTON	67.95	10.26	6.68	6.41	0.73	21.43	9.43
LEEN VALLEY	54.48	4.58	5.61	8.78	1.68	11.12	10.00
MAPPERLEY	56.42	7.64	4.48	7.83	0.57	10.73	10.67
RADFORD AND PARK	58.59	8.17	6.43	5.41	1.89	16.69	8.93
SHERWOOD	62.09	5.64	5.97	6.49	1.82	21.41	11.16
ST ANNS	66.80	4.65	3.79	12.10	3.79	7.30	18.61
WOLLATON EAST AND LENTON ABBEY	35.57	3.11	5.73	3.62	0.30	12.86	3.52
WOLLATON WEST	29.03	4.75	4.14	3.39	0.27	7.67	2.85
<b>WARD AVERAGE</b>	<b>58.30</b>	<b>5.40</b>	<b>5.13</b>	<b>9.02</b>	<b>1.44</b>	<b>13.09</b>	<b>11.89</b>

# All ASB Figures

All ASB by Rate (per 1000 of population) of the 20 Wards)

WARD	RATE (PER 1000 OF POP.) Dec 2013
ARBORETUM	6.82
ASPLEY	3.40
BASFORD	3.64
BERRIDGE	2.36
BESTWOOD	3.64
BILBOROUGH	3.22
BRIDGE	3.08
BULWELL	3.65
BULWELL FOREST	2.79
CLIFTON NORTH	2.25
CLIFTON SOUTH	2.01
DALES	3.95
DUNKIRK & LENTON	1.47
LEEN VALLEY	3.92
MAPPERLEY	2.02
RADFORD & PARK	2.14
SHERWOOD	1.62
ST ANNS	5.23
WOLLATON EAST & LENTON ABBEY	0.80
WOLLATON WEST	0.47
<b>WARD AVERAGE</b>	<b>2.92</b>

# Fire

Table: Volume of Deliberate Primary and Secondary Fires by Ward

Fire Data									
Locality	Ward	Nov-12	Nov-13	Volume +/-	% Change	Ytd 12-13	Ytd 13-14	Volume +/-	% Change
Central	Arboretum	2	0	-2	-100%	13	18	5	38%
	Berridge	7	3	-4	-57%	35	29	-6	-17%
	Dunkirk and Lenton	1	2	1	100%	5	7	2	40%
	Radford and Park	1	1	0	0%	24	14	-10	-42%
	Sherwood	0	3	3	29900%	9	15	6	67%
	Wollaton East and Lenton Abbey	0	0	0	-100%	6	6	0	0%
	Wollaton West	0	0	0	-100%	2	3	1	50%
<b>Central Locality</b>		<b>11</b>	<b>9</b>	<b>-2</b>	<b>-18%</b>	<b>94</b>	<b>92</b>	<b>-2</b>	<b>-2%</b>
North	Aspley	1	0	-1	-100%	45	34	-11	-24%
	Basford	4	2	-2	-50%	40	26	-14	-35%
	Bestwood	5	0	-5	-100%	31	37	6	19%
	Bilborough	3	2	-1	-33%	34	19	-15	-44%
	Bulwell	6	7	1	17%	60	56	-4	-7%
	Bulwell Forest	0	1	1	9900%	28	12	-16	-57%
	Leen Valley	3	2	-1	-33%	20	20	0	0%
<b>North Locality</b>		<b>22</b>	<b>14</b>	<b>-8</b>	<b>-36%</b>	<b>258</b>	<b>204</b>	<b>-54</b>	<b>-21%</b>
South	Bridge	0	2	2	19900%	10	14	4	40%
	Clifton North	1	2	1	100%	10	9	-1	-10%
	Clifton South	2	1	-1	-50%	17	25	8	47%
	Dales	1	1	0	0%	6	13	7	117%
	Mapperley	2	0	-2	-100%	14	10	-4	-29%
	St. Anns	2	1	-1	-50%	22	23	1	5%
<b>South Locality</b>		<b>8</b>	<b>7</b>	<b>-1</b>	<b>-13%</b>	<b>79</b>	<b>94</b>	<b>15</b>	<b>19%</b>
<b>Division</b>		<b>41</b>	<b>30</b>	<b>-11</b>	<b>-27%</b>	<b>431</b>	<b>390</b>	<b>-41</b>	<b>-10%</b>

Note: Where ward boundaries overlap with the City Centre fires that occurred in the City Centre have been **included** in the ward figures.

# Community Protection

*Data has been received from Community Protection and where postcodes have been listed these have been geo-coded and mapped to determine the Ward. All addresses relate to the address of the Perpetrator.*

*FPNs are not currently available at ward level.*

**In December 2013 the following orders were issued:**

- **2 x Statutory Notices for the Environment**

*For enquiries regarding Community Protection court outcomes please contact the Operational Manager for the locality.*



# Cleanliness Index

Cleanliness Index  
Score

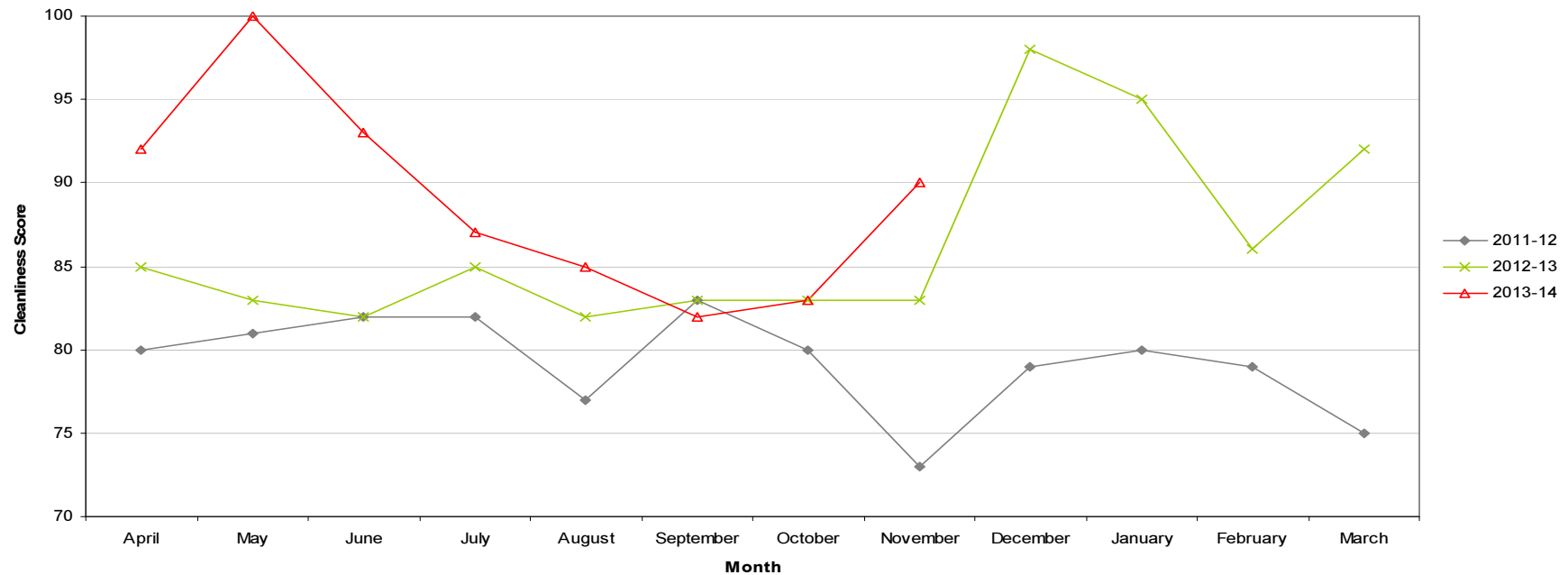
**90**

Performance compared to  
previous year

Performance compared to  
neighbourhoods target  
of 86

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Cleanliness Index - Berridge

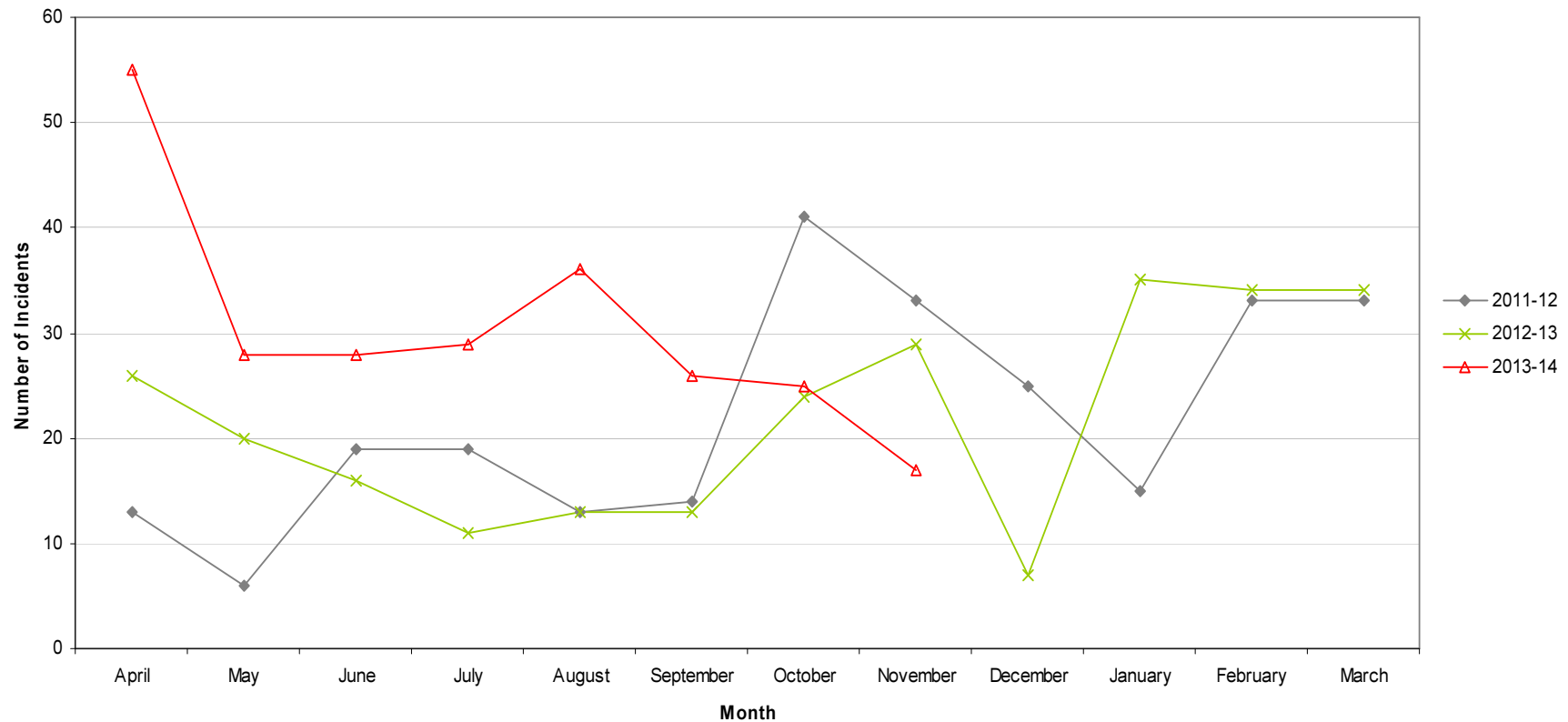


# Graffiti Reports

<b>RED</b>		
<b>AMBER</b>		
<b>GREEN</b>	<b>17 incidents</b>	<b>Decrease of 12</b>

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Graffiti - Berridge

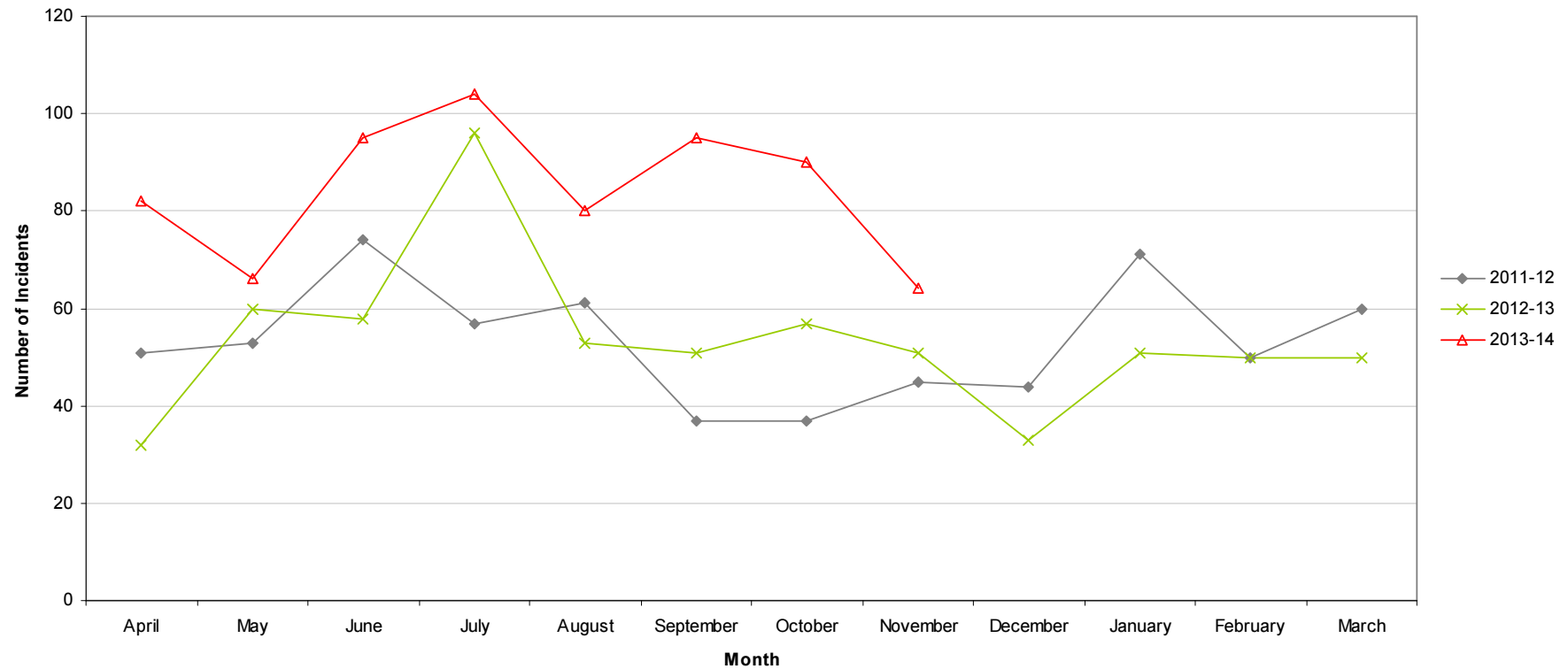


# Fly Tipping

<b>RED</b>	<b>64 incidents</b>	<b>Increase of 13</b>
<b>AMBER</b>		
<b>GREEN</b>		

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Fly Tipping - Berridge



# Housing

**Ward Report - Berridge**  
Generated on: 18 December 2013







## Anti-social behaviour





Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
% of ASB cases resolved by first intervention – Central region  <i>Note: This PI monitors how many ASB cases NCH resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.</i>	76%	84.55%			78.92%	
% of ASB cases resolved – Central region  <i>Note: This PI measures the proportion of ASB cases NCH has successfully resolved. Data for this PI is not available by ward and is reported by Housing Office.</i>	97.8%	100%			100%	97.53%
Number of new ASB cases – Central region  <i>Note: Data for this PI is only available by Housing Office.</i>		104			144	229
Tenant satisfaction with the ASB service - Central region  <i>Note: Data for this PI is only available by Housing Office.</i>	8	7.48			6.95	6

# Housing

## Repairs







Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
% of repairs completed in target – Berridge Ward <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	96.65%			90.04%	94.71%
Tenant satisfaction with the repairs service <i>Note: Data for this PI is only available citywide</i>	8.8	8.69			8.64	8.65

## Rent Collection



Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
% of rent collected – Central region <i>Note: This PI measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported by Housing Office.</i> <i>Trend shows as improving if value is over 100% as arrears are decreasing.</i>	8.3%	99%			100.5%	100.6%
% of tenancies ending due to eviction <i>Note: This PI monitors the percentage of tenants being evicted due to rent arrears and is reported citywide.</i>	0.75%	0.69%			0.55%	0.61%

# Housing

## Empty properties







Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
Average void re-let time (calendar days) – Berridge Ward  <i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy.</i>	25	14.2			15.29	22.75
Number of empty properties awaiting decommission – Berridge ward  <i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i>		5			11	7
Number of lettable voids – Berridge Ward  <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		1			1	1

## Tenancy sustainment

Performance indicator and definition	Target	2013/14			2012/13	2011/12
		Value	Status	Long Trend	Value	Value
Percentage of new tenancies sustained - Berridge Ward (2003)  <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	93.5%	85.71%			90%	

# Housing

## Key:

-  Performance on or exceeding target
-  Performance below target
-  Data only performance indicator
-  Performance has improved compared to two years ago
-  Performance has deteriorated compared to two years ago
-  Performance unchanged

Data prepared by Nottingham City Homes Performance Team

For more information please contact Jonathan Hurst, Performance Data Officer on 0115 9157368 or Marcus Parton, Performance Analyst on 0115 915715

# Methodology

Data has not been audited or verified and therefore must only be used as a reflection of crime.

Crime data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Where a ward boundary overlaps with the City Centre, crime data and ASB calls relating to the City Centre have been removed.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.